Annex 3 EMAIL of 24 April 2025 CANCELLING EVENT

[redacted]
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From: Out to Grass [redacted]
To: [redacted]
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Dear [redacted]

It is with immense regret that I am unable to fulfil the event plan which you presented to me last weekend.

I had seen your booking form which stated 150 folk, one dome and did not involve using the barn, something we have never used at a wedding and was shown to you last year because you asked to see it based on your previous visit here to a new years eve party. It clearly is of a suitable size for around 80 people not 150 as stated on your booking form. After hearing your plans we were left in a difficult predicament and after careful consideration we don't see this plan working. Despite your assurance that the numbers would be lower in the evenings it would be irresponsible of me to assume that there would not be issues with this plan, in terms of the changeover, capacity and risks that come with having an all night barn rave.

During our meeting you repeatedly stated 200 guests and were suggesting children over and above this number. The space you have asked to use simply is not big enough to accomodate this number of folk and, as such, would leave many attendees either getting wet or returning to their tents or alternative accommodation should it rain over the weekend.

Furthermore, the catering you are proposing is not suitable for the size of the event nor can it be served in a manner nor at an appropriate speed to meet the needs of such a large number of people. There is no provision for food over Saturday and Sunday other than fish and chips on Saturday afternoon. This is neither sufficient nor wedding food in my opinion. We did start to prepare some solutions but again, on further consideration this is a big concern to us.

You seem very keen on bringing your own party rig here and the music is not wedding music but only techno djs which you want to play not only to the limit of our licenced hours but more, until 5 am on Sunday morning, this is something very different to any usual wedding or party at the venue and we dont feel its appropriate for this space. We received a wedding booking and what you are proposing seems more to be a techno party over long hours, playing repetitive beat music all weekend. Even our exclusive festival events have a mix of musical genres including live music and more in terms of entertainment, space and food offerings. This kind of event is a risk for us and brings complaints from neighbours and the problems that it has raised in the past has led us, as a venue, to not accept events which play only repetitive beat events and move towards weddings and festival events which involve bands for at least some of the event period and usually end before our 2 am curfew with plenty of entertainment, lower volumes etc.

I am aware of a venue near Bristol which has, in the past, accepted bookings for psytrance parties which Herefordshire council have refused to issue licences for at this site. I would propose you approach them for the event you are hoping to put on as they cater for the type of music and the hours you are seeking. I've asked them for permission to share their contact and will follow with their details if they agree.

I am really sorry not to be able to host your event and did try to explain why it would not work here during your meeting with me but it was clear you are not receptive to my suggestions and am led to believe you accused me of "up selling" when I made positive suggestions as to how we could attempt to improve your event plan. We usually work closely and collaboratively with event bookers to come to the best solutions but I feel that your plans are not flexible enough to accommodate the needs of our site. It's been painstaking thought process to come to this decision but I regret to say I am declining your booking as this is simply not an event I am able to host as it is an all weekend techno party after your wedding and not the kind of music we accept bookings for due to the problems they cause.

I also believe they will allow you to bring your own rig to the event which it was clear at our meeting, is of importance to you. Sadly, previous problems have forced me to promise, in writing, to my council that I will not permit event organisers to do so. So it is regrettable that this event sounds too much of a risk for me to take based on the updates coming to light in the meeting we had. I have asked that your deposit be returned and will follow with the details of Yate site, much nearer to your actual wedding in Bristol, which I believe will allow you to run the kind of event you are seeking.

Kind Regards,

Ian

Ian Johnson (Director, Out To Grass Leisure Ltd)

Out to Grass Leisure Limited